

The Complete Contractor



Olli Group is a family business founded in 1997, specialising in refurbishment, repairs and maintenance services.

We hold a number of significant contracts to maintain the property portfolios of local authorities, housing associations, retail & entertainment chains, schools and historic London buildings.

To make sure we're ready to tackle the diverse needs of our core clients, we are a complete contractor.

We've got a highly skilled directly-employed team of tradespeople, a fleet of vans, a 24-hour emergency phone line and a can-do attitude.

We're all about integrity, transparency and hitting your key performance indicators at a competitive price.

Our family ethos shines through in everything we do.

We're a business with a heart, in the heart of the East End.



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New installations, refurbishments, compliance testing, day to day repairs and emergency call outs – our team of qualified, experienced electricians are looking after you 24 hours a day.

We've got you covered

Our M&E (Mechanical and Electrical) team cover:

- Ventilation / ducting
- Domestic and light industrial gas and electric boilers and installations (up to 22 bore)
- Water, drainage and plumbing
- Heating
- Locks, alarms and entry systems
- Electrical lighting, sockets, fuseboxes, wiring

Keeping you legal

New rules mean that schools and businesses are responsible

for the safety and compliance of their electrical installations and appliances. Under our Planned Predictive Maintenance schemes, your electrical installations will be kept in shape so you never have to worry. Our NICEIC-certified electricians will survey and report on your properties, PAT test your appliances, identify any problems and then make sure you're compliant. We'll then work out a system of rolling checks so that you stay on the right side of the law.

Saving you money

While we're maintaining your systems we'll make sure you're not wasting money. Where appropriate, we'll recommend and install energy-saving systems like LED light bulbs and voltage optimisers. Used in the right places, these systems can save you significant amounts of money on your energy bills.





Mechanical & Electrical



Building homes together with the people who will actually live in them is a personal passion of the Hollington family.

Our experienced in-house team of specialists cover every aspect of construction from demolition, groundworks & drainage, through to bricklaying, carpentry roofing, electrical installation, plumbing & heating, decorators – we’ve even got some talented lighting & interior designers in the family.

We have great architects and engineers on board too so that we can offer a complete service from concept to completion.

Our in-house surveyors and project managers control costs and programs to ensure that our projects are delivered on time and within budget.

Because it’s our team, we can ensure that every project runs to plan.

Aftercare

We provide long term insurance-backed warranties from NHBC or Checkmate. And we have our 24-hour maintenance team on hand to quickly deal with any ‘snags’ that may arise. Our other accreditations include: GasSafe, ISO 9002, NICEIC, CHAS, Construction Line, Exor, Safe Contractor, BM Trada, BDMA, Triton Damp, Sig (and Sig Hydrostop) Accredited Contractor, NPTA.

Funding & Building Partnerships

Our experienced development and investment manager, George Paraskeva, is available to discuss partnerships, joint ventures and design & build contracts with land owners and developers. We can offer various funding options in addition to our construction expertise. Get in touch to discuss your project.

New Build



Planned preventative maintenance is the new way of looking after your buildings while saving significant amounts of money.

It's for schools, the hospitality industry, leisure & gaming, retail, housing associations and local authorities - anyone who maintains a number of buildings can protect them and pay less.

Saves you time and money

We will tailor a preventative maintenance schedule to keep your buildings in good condition. We will cut the number of maintenance visits if the maintenance could be achieved in fewer calls, and any works outside of the maintenance contract will be supplied according to independently published industry price lists.

24h Emergency

In an emergency we will visit in the middle of the night and even on Christmas day. 24 hours, 365 days a year.

All trades

We will send the plumbers, electricians, carpenters, builders you need, when you need them.

You don't need to choose and call out a tradesperson for every repair, simply make a list for our staff when they call. And we photograph and document every repair we make.

Comply with regulations

We will ensure the systems in your building comply with fire, electricity installation, and health & safety regulations.

Planned Preventative Maintenance





Drainage

With fast, 24 hour emergency response we can come and fix your drainage problems. Our new fleet of vehicles are fitted with state of the art jetting systems which can successfully remove the majority of blockages. And we have all the expertise to help you recover from a flooding emergency too.

Going underground: CCTV surveys

After jetting, we can survey for less obvious issues using the CCTV equipment kept on-board each van. This is a highly efficient and cost effective method for identifying hidden problems like

broken pipes, invasive tree roots or subsidence.

Our Drainage team are fully qualified and certified by The Water Jetting Association.

Disaster recovery

If flooding has damaged your property, we can help you recover from water damage or wastewater flooding. Following the guidelines from the British Damage Management Association, we clean up and dry out your damaged building, measuring for proper timber moisture content to ensure you don't get problems later on. One client saved £100,000 when we completely dried out a property that otherwise would have needed rebuilding.

Roofing

Ensuring our roofs and gutters are ready to withstand the extremes of the great British weather is an essential part of maintaining your home and business.

Emergency repairs for leaks or replacing missing tiles need to be sorted out quickly by someone you can trust.

We offer roofing services for new build, repairs and re-roofing, and our emergency roofing team can be on-site within 2 hours.

Whatever sort of roof you've got, we'll be able to fix it, and we specialise in installing them too.



We run a dedicated emergency response team 24 hours a day. We will be with you in less than 2 hours – usually much less. Our emergency team cover every trade, so whatever buildings emergency you have, we will be able to sort it out for you.

Delivering service while you sleep

Our 24 hour service availability is vital to many of our clients. For our social housing clients, their residents are protected against any sort of emergency and we maintain a key performance indicator of 100% in social housing.



24-hour revenue protection, nationwide

Our leisure and hospitality clients operate venues 24 hours a day and need our constant coverage in order to protect revenue. Together with our regional partners, our emergency network extends up and down the country.

Covering every sort of buildings emergency

We have 24 hour coverage for all the trades including plumbing, drainage, storm damage, flood recovery, roofing, fencing, electrics, locksmiths and glazing. We've got the specialist equipment we need like freezer kits to isolate burst pipes, jetting machines for blocked drains and industrial dehumidifiers.

24 hour Emergency





We can very quickly turn around void properties, refurbishing to a high standard and getting them back earning rental income. We can also refurbish and find tenants for your void space, sometimes at no upfront cost to you.

Minimise void time

Our highly skilled multi-trade team achieve an exceptional quality of work at a competitive price, and we're able to manage our directly employed staff to complete the job in double quick time.

At no cost to you

If you have a long lease on a property with void space you have to keep in repair (e.g. space above a shop or workshop) talk to our Estates Management advisor. We can refurbish the space, find

a tenant, deliver you an income, and return the property to you in guaranteed good condition at the end of your lease. We can often finance the refurbishment from the first year's rent, leaving you to profit in subsequent years.

Our Estates Manager

George Paraskeva, BA (Hons) in Estate Management and Business Studies has brought added value to our clients using his innovative approach and experience to develop and manage the residential refurbishment and letting of previously unused space. He makes the financial arrangements with you, organises the refurbishment, then finds suitable tenants. The property will always be delivered it back to you in great condition.



Property Management & VOIDS



Disrepair

Recent changes to Legal Aid mean there is a risk of a compensation claim if a property is let 'unfit for human habitation'.

Despite their best efforts, local authorities, housing associations and private landlords will see a rise in Disrepair cases.

However, rest assured Olli are on hand providing a Bespoke Disrepair Service.

Our team are keenly aware of the importance of correct record keeping - and updating between the client, solicitor and residents.

We operate a single point of contact system through our RLO. We have found this a very successful method of communication.

We guarantee

- Appointments will be kept
- Works to complete a high standard
- Programme strictly adhered to
- Working hours convenient to the job
- Good communication at every level

Our experience working in difficult environments, and working with vulnerable Residents is second to none. We have never had an escalation in a disrepair case once we are tasked with solving it.

So let Olli bring your Disrepair headache to a happy conclusion.



Pest Control

We have a trained team of BPTA/Basis registered pest control experts who can discretely solve one-off infestations and deliver ongoing prevention.

When you suffer an infestation of rodents, insects or birds, you need

it dealt with swiftly and efficiently, without announcing it to the world. Our vans and uniforms don't advertise your misfortune and our trained experts will eliminate the problem with a minimum of fuss.

Our clients have made huge cost savings by including Pest Control in their monthly Planned Predictive

Maintenance programme, preventing the problem before it starts. If you are inspected by the Food Standards Agency it is useful to be able to show that you have a professionally-run eradication programme.



Fire safety is something our clients are paying more and more attention to. Olli Group have always made sure we follow the relevant regulations, and more recently we have spent time achieving accreditation with FIRAS.

We are now qualified to carry out and sign off door maintenance, installation of doorsets and penetrating seals.

Olli Group has carpenters who are fully qualified to carry out works and supervisors to sign off completed works.

Olli work for several clients doing Fire Risk Assessment works including Notting Hill Genesis and Tower Hamlets.

Within the service we document and evidence all works and certificates to keep our clients compliant.



Fire Safety



Refurbishments have become a core business for Olli Group.

Our fully qualified skilful teams are transforming buildings. We might freshen up a retail space or fully strip out and refit a property for a complete new use.

We bring tired accommodation, venues, workplaces up to modern days standards. We can create new, rentable space from under-utilised parts of your property.

We can build to your own design working with your architect / surveyor.

We also offer the complete package. As well as having a directly-employed team covering all the trades, we have in-house architects and surveyors so we can provide a comprehensive Design & Build Service.





Refurbishment



The Olli Decorating team have extensive experience decorating prestige and historic buildings, inside and out. From ceilings, lighting, walls and fixtures, right down to carpets and flooring, we're doing it all with great workmanship and at a reasonable price.

Prestige building

Olli internally redecorated the Royal Opera House, and many historic and grade 1 listed buildings including the Royal Courts of Justice.

We're just as comfortable outside and on more modern buildings, with a major external redecoration of residential apartments in SW1, numerous schools, and day to day works for social housing associations and corporates.

Nice homes for real people

Our social housing redecoration department has expanded dramatically since our contracts with Tower Hamlets Community Housing and East End Homes were extended following successful delivery of initial contracts.

Creative touch

Our interior designer, Rachel, has revamped interiors for our clients, including a chain of casinos and striking work in schools where a little creativity gives schools a unique look which really adds to the learning environment.



Decorating & Creative



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